



March 12, 2012

Amanda O. Noonan, Director, Consumer Affairs
Kathryn M. Bailey, Director, Telecommunications
New Hampshire Public Utilities Commission
21 South Fruit Street
Concord, NH 03301-2429

Re: DT 11-151 Merrimack County Telephone Company's Lifeline Outreach Update

Dear Ms. Noonan,

As part the settlement agreement in DT 11-151 Merrimack County Telephone Company (MCTC): Petition for Alternative Regulation, the company is required to submit the following annual update of Lifeline outreach activities to the parties.

On November 4, 2011, we met with a representative from NH Division of Family Assistance (NH DFA). We have previously provided NH DFA with electronic versions of the Lifeline/Link Up forms and they have posted these documents for field offices and constituents on their web site.

On November 4 and December 6, 2011, we met with staff of the NH Office of Energy and Planning. We provided their staff with a program overview, handouts and web addresses for their field employees.

In addition, as required in the settlement agreement we are providing the total number of Lifeline customers at MCTC, that number is 208.

MCTC has also fulfilled the federal outreach requirements of the Lifeline/Link Up program.

Sincerely,

Thomas Murray

Thomas E. Murray
Manager-State Government Affairs

CC: Kathryn M. Bailey, Director, Telecommunications, New Hampshire Legal Assistance
& Office of Consumer Advocacy